

# Lowell Police Department

## 2024 Annual Report



Prepared by the Research and Development Unit

September 2025

## Table of Contents

|                                                                       |    |                                                  |    |
|-----------------------------------------------------------------------|----|--------------------------------------------------|----|
| Mission Statement .....                                               | 3  | Records Division .....                           | 17 |
| Lowell Police Department Overview.....                                | 4  | Body-Worn Camera Unit .....                      | 17 |
| Office of the Superintendent .....                                    | 5  | Support Services Bureau.....                     | 18 |
| Administrative Staff .....                                            | 5  | Criminal Investigations Section .....            | 18 |
| Research and Development Unit .....                                   | 6  | Evidence Section .....                           | 19 |
| Operational Services Bureau.....                                      | 8  | Gang Unit.....                                   | 19 |
| Shift Captains.....                                                   | 8  | Special Investigations Section .....             | 19 |
| Traffic Unit.....                                                     | 9  | Taskforces.....                                  | 20 |
| Sign Shop .....                                                       | 9  | Family Services Unit .....                       | 21 |
| Fleet Maintenance .....                                               | 10 | Neighborhood Response Unit .....                 | 21 |
| Animal Control .....                                                  | 10 | Crime Analysis and Intelligence Unit .....       | 22 |
| Special Vehicles .....                                                | 10 | Youth Services Program .....                     | 23 |
| K-9 Unit.....                                                         | 11 | School Resource Officers (SROs) .....            | 24 |
| Motor Unit.....                                                       | 12 | Advisory Bodies .....                            | 24 |
| Northeastern Massachusetts Law Enforcement<br>Council (NEMLEC) .....  | 13 | Citizen Advisory Committee .....                 | 24 |
| Detention Attendant Section.....                                      | 13 | Community Policing Initiatives .....             | 25 |
| Detail Office.....                                                    | 13 | Light It Up Blue and Autism Awareness Event .... | 25 |
| Administrative Services Bureau .....                                  | 13 | Citizens Police Academy .....                    | 25 |
| Accreditation .....                                                   | 14 | National Night Out .....                         | 25 |
| Finance Division.....                                                 | 14 | Youth Outreach Event .....                       | 26 |
| Training and Recruitment Division .....                               | 14 | Food Drive .....                                 | 26 |
| Professional Standards Division .....                                 | 15 | Toy Drive .....                                  | 26 |
| Public Safety Management Information Systems<br>(MIS)/Facilities..... | 16 | Target Heroes and Helpers Program .....          | 27 |
| Firearms and Licensing .....                                          | 16 | Lowell Police Department Awards .....            | 27 |
| Police Prosecutor’s Office.....                                       | 17 | Lowell Police Department Personnel Changes       | 29 |
| Communications/E-911 .....                                            | 17 | Dedication.....                                  | 30 |
|                                                                       |    | Contact Information .....                        | 31 |

## Mission Statement

The mission of the Lowell Police Department is to continue building and maintaining strong partnerships with the diverse communities of the City of Lowell. We strive to work with our community to reduce the incidence and fear of crime, and to ensure public safety. We will do this while working to improve the quality of life for the citizens of Lowell.

The Lowell Police Department is committed to the ideals of Community Policing. Those ideals are evident in programs such as the Citizens Police Academy, the Summer Student Police Academy, and the Citizen Advisory Committee. The Department's core values are integrity, respect, accountability, community, sanctity of life, and knowledge.

Patrols are assigned by geographic sector, encouraging officers to become intimately associated with neighborhoods and their residents, better enabling them to fight and prevent crime.

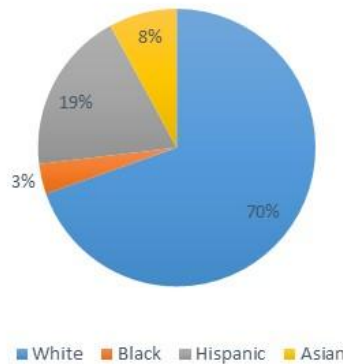


## Lowell Police Department Overview

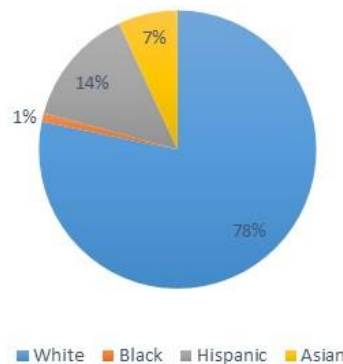
The Lowell Police Department has a budgeted strength of 252 officers. The LPD also has civilian staff members who support operations in various capacities including but not limited to dispatch, records management, community outreach, grant and fiscal management, research and development, crime analysis, and management information systems. Please see the table and figures below for a breakdown of the number of officers and civilians by gender, race, and ethnicity.

| Table 1: # of Sworn Officers and Civilians by Gender (as of 12/31/2024) |      |        |       |
|-------------------------------------------------------------------------|------|--------|-------|
| Position                                                                | Male | Female | Total |
| Sworn Officers                                                          | 195  | 32     | 227   |
| Civilians                                                               | 47   | 54     | 101   |
| Total                                                                   | 242  | 86     | 328   |

**Figure 1: Race and Ethnicity of Officers**



**Figure 2: Race and Ethnicity of Civilians**



## Office of the Superintendent

The Office of the Superintendent includes the Superintendent of Police, Administrative Staff, and the Research and Development Unit.

The Superintendent of Police is responsible for ensuring that all members of the Lowell Police Department follow the department's mission of providing the highest quality law enforcement services for those who visit, work, and live in the City of Lowell. The Superintendent strives each day to ensure that all LPD personnel act in a professional and proficient manner.



### Administrative Staff

The Administrative Staff consists of one Executive Secretary and one Administrative Assistant. These two civilians maintain the daily operations of the Office of the Superintendent. In 2024, the Administrative Staff:

- Maintained the Superintendent and Deputy Superintendents' schedules.
- Maintained both civilian and sworn personnel files.
- Compiled records of all meetings attended by the Superintendent.
- Worked closely with the City Manager's Office, Law Department, and the Retirement Office to track officer incident and injury reports.
- Coordinated the department's annual award ceremony.
- Handled all incoming calls to the Office of the Superintendent.
- Screened potential civilian and sworn candidates for employment and conducted interviews.
- Worked with the Human Relations Department on all civilian new hires.

## Research and Development Unit

The LPD's Research and Development Unit is responsible for obtaining and managing all state, federal, and private grant funding. In 2024, the LPD was awarded approximately \$2.7M in grant funding. Table 2 below and Tables 3 and 4 on page 7 provide a detailed breakdown of each grant received in 2024.

### Grants Awarded in 2024:

| Table 2: State Grants                                    |                |                                                                                                                                                                                         |
|----------------------------------------------------------|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Grant                                                    | Award          | Description                                                                                                                                                                             |
| Address Verification Program                             | \$11,500.00    | Provides funding to law enforcement agencies to verify addresses of sex offenders in their communities and ensure that offenders are in compliance with their registration obligations. |
| FY 2025 Municipal Road Safety Grant Program              | \$60,000.00    | Provides funding for traffic equipment and supports local law enforcement participation in traffic mobilization campaigns.                                                              |
| FY 2025 State 911 Department Support and Incentive Grant | \$540,496.00   | Provides funding for local E-911 Communication Centers and personnel.                                                                                                                   |
| FY 2025 State 911 Department Training Grant              | \$54,330.44    | Provides funding for dispatcher training.                                                                                                                                               |
| FY 2025 State 911 Department EMD Grant                   | \$214.30       | Provides funding to support emergency medical dispatch services.                                                                                                                        |
| Safe and Successful Youth Initiative                     | \$796,083.00   | Provides funding for services to support proven risk youth.                                                                                                                             |
| Law Enforcement Equipment and Technology                 | \$35,521.00    | Provides funding for law enforcement equipment and technology to prevent and reduce violent crime.                                                                                      |
| DMH Jail/Arrest Diversion Program                        | \$50,000.00    | Provides funding to support the LPD's clinicians.                                                                                                                                       |
| Byrne State Crisis Intervention Program                  | \$109,314.02   | Provides funding for virtual reality training equipment for law enforcement officers.                                                                                                   |
| FY 2025 Shannon CSI                                      | \$790,957.53   | Allows the LPD to work with community partners to continue to implement a comprehensive gang prevention program.                                                                        |
| FY 2025 Municipal Public Safety Staffing Grant           | \$216,990.00   | Provides funding to support public safety agencies experiencing staffing shortfalls.                                                                                                    |
| Total                                                    | \$2,665,406.29 |                                                                                                                                                                                         |

| Table 3: Federal Grants                                     |             |                                                                                                                                     |
|-------------------------------------------------------------|-------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Grant                                                       | Award       | Description                                                                                                                         |
| FY 2024 Edward Byrne Justice Assistance Grant (JAG) Program | \$37,617.00 | Main federal funding source for criminal justice agencies. This formula grant can be used to implement a wide range of initiatives. |
| Total                                                       | \$37,617.00 |                                                                                                                                     |

| Table 4: Private Grants   |            |                                                                          |
|---------------------------|------------|--------------------------------------------------------------------------|
| Grant                     | Award      | Description                                                              |
| Target Heroes and Helpers | \$2,500.00 | Provides funding to host a holiday shopping event for underserved youth. |
| Total                     | \$2,500.00 |                                                                          |

In addition to obtaining funding in 2024, the Research and Development Unit managed grant projects that were awarded in previous years. Below are grant program highlights from 2024.

- Senator Charles E. Shannon Community Safety Initiative - LPD officers conducted over 1,600 hours of overtime to reduce gang activity in the city. The LPD also offered a variety of activities for at-risk youth in 2024, including boxing, swimming, horseback riding, and flag football. Additionally, over 200 students participated in and successfully completed the LPD's 26th annual Summer Student Police Academy.
- Massachusetts Municipal Public Safety Staffing - LPD officers scheduled over 2,000 hours of overtime to conduct patrols and participate in community policing initiatives (e.g. National Night Out).
- Justice & Mental Health Collaboration Program - The Lowell Police Department continued to partner with Advocates, Inc. to send co-response clinicians to mental health-related calls. In 2024, 106 individuals were referred to the LPD's clinicians by officers. To learn more about the LPD's Co-Response Jail Diversion Program, please visit <https://lowellpolice.org/co-response-jail-diversion/>.
- COPS Office Community Policing Development Microgrants Program - The LPD continued to offer a Cadet Program to eligible Lowell residents. The objective of the cadet program is to provide Lowell residents between the ages of 19 ½ and 23 an opportunity to gain hands-on experience in law enforcement. To learn more about the cadet program, please refer to the Training and Recruitment Division on pages 15-16 or visit <https://lowellpolice.org/cadet-program/>.

Additional highlights from 2024:

- Worked with the Law Department to execute contracts for grant partners.
- Facilitated meetings between LPD and grant partners for various projects to ensure progress and proper expenditures.
- Collected data on grant-funded programs and completed monthly, quarterly, and biannual reports for funding agencies.
- Worked closely with the Finance Department to ensure all grant funding was spent in a timely and appropriate manner.
- Worked closely with academic partners to evaluate grant funded programs.
- Coordinated monthly Lowell Youth Development Collaborative (LYDC) meetings.
- Assisted with program implementation.
- Assisted with budget preparation.
- Researched best practices for law enforcement agencies.
- Coordinated the LPD's 4th annual Youth Outreach Event.
- Coordinated the LPD's 10th annual Toy Drive to benefit Lowell youth in need.
- Participated in community events (e.g. National Night Out).
- Published department newsletters.
- Managed LPD social media accounts (Facebook, X, and Instagram).
- Maintained and updated LPD website.

## Operational Services Bureau

The Operational Services Bureau is overseen by a Deputy Superintendent and encompasses the entire uniformed branch of the Lowell Police Department. The Operational Services Bureau consists of three sectors: A, B, and C. The three sectors are patrolled twenty-four hours per day, seven days per week, by uniformed officers on foot and in patrol cars.

The Deputy Superintendent of the Operational Services Bureau also oversees the Operational Support section of the department, which includes the Traffic Unit, Animal Control, Fleet Maintenance, Sign Shop, Special Vehicles, K-9 Unit, Motor Units, NEMLEC, Detention Attendant Section, and Detail Office.

### Shift Captains

The LPD has three platoons, which are broken down into late-night, day, and early-night shifts, and are overseen by three Shift Captains on a daily basis. Each platoon also has staggered start times.

## Traffic Unit

The Traffic Unit is tasked with pedestrian and motor vehicle safety throughout the City of Lowell as well as the investigation of crashes involving serious bodily injury or death.

In 2024, the LPD continued its traffic enforcement efforts and issued 9,294 citations to drivers, a 0.18% decrease from 2023. Table 5 provides a breakdown of the number of citations written by officers assigned to patrol, STEP (Sustained Traffic Enforcement Program), and TOPS (Traffic Occupant Protection Strategies) as well as the number of pedestrian citations issued to motor vehicle operators.

| Table 5: Traffic Unit Citations |                            |                            |
|---------------------------------|----------------------------|----------------------------|
| Assignment                      | Number of Citations (2023) | Number of Citations (2024) |
| Patrol                          | 2,661                      | 5,013                      |
| Pedestrian                      | 208                        | 135                        |
| STEP                            | 4,726                      | 2,874                      |
| TOPS                            | 1,716                      | 1,272                      |
| <b>Total</b>                    | <b>9,311</b>               | <b>9,294</b>               |



## Sign Shop

The LPD Sign Shop Staff are assigned to the Traffic Unit. Sign Shop Staff are responsible for maintaining and making all traffic control signs in the city. They also paint and maintain crosswalks, fire lanes, and city parking spots.

## Fleet Maintenance

The LPD's fleet consists of approximately 158 marked and unmarked vehicles. This includes a variety of specialty vehicles including, but not limited to, prisoner transport vehicles, motorcycles, and animal control vehicles. In 2024, the LPD added two marked patrol cruisers and one unmarked cruiser to the fleet. The department also acquired four marked patrol cruisers with American Rescue Plan Act (ARPA) funding.

## Animal Control

The Animal Control Unit consists of three Animal Control Officers. The Animal Control Officers are responsible for responding to and investigating all calls involving animals. This includes, but is not limited to, complaints of loose dogs, barking dogs, injured animals, orphaned or sick animals, concerns of animal neglect or cruelty, and animal wellness checks. Animal Control Officers also assist the public with education on animal matters and assist with providing information on rescue shelters that can help with the placement of animals.

For more information on the Animal Control Unit, please visit <https://lowellpolice.org/animal-control/>. For any animal-related problems, please call Lowell Police Communications (978-937-3200).

## Special Vehicles

LPD Officers utilize special vehicles including the River Boat (aka "River One") and Utility Terrain Vehicles (UTVs) to support various police operations. Members of the LPD utilize River One during the summer months to patrol the Merrimack River and other bodies of water that surround the City of Lowell. It is also used for water rescues and other water related initiatives.

In 2024, River Boat patrol officers:

- Conducted 203 safety and compliance inspections, issued 24 Marine Civil citations, and issued 143 Marine verbal warnings.
- Removed 9 watercrafts from the water and/or terminated their voyage.
- Provided assistance to three disabled boats.
- Responded to two medical calls.
- Responded to one boat accident.
- Conducted patrols at homeless encampments along the river shoreline to address medical and public safety issues.
- Attended and successfully completed a Boat Operators Course.

Officers also utilized the LPD's UTVs to patrol the North and South Common areas as well as the Rynne Beach area during the weekends in July and August. The UTVs were also utilized during the following events:

- Rowing Regatta Events
- Lowell Southeast Asian Water Festival
- UMass Lowell Graduation
- July 4th Fireworks
- Lowell Folk Fest
- Baystate Marathon
- City of Lights Parade

### K-9 Unit

The K-9 Unit is a group of dedicated professionals comprised of two officers and their K-9 companions. Currently, Officer Hanson and his German Shepherd named Bossi and Sergeant Bergeron and his German Shepherd named Randy make up the 2 officer and 2 K-9 team for the Lowell Police Department. Table 6 below provides a detailed description of the K-9 Unit's activities in 2024.

| Table 6: K-9 Unit Activities and Trainings in 2024 |                                                                                                                                            |                                                                                                                                                                                                                                                                                     |                                                                                                                            |
|----------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|
| K-9                                                | Activities                                                                                                                                 | Trainings                                                                                                                                                                                                                                                                           | Other                                                                                                                      |
| <b>Bossi, German Shepherd</b>                      | Deployments: 15<br>Article Searches: 5<br>Tracks/Area Searches: 10<br>Building Searches: 5<br>Narcotics Searches: 3<br>NEMLEC Callouts: 15 | Officer Hanson and K-9 Bossi attended monthly in-service trainings at the Boston K-9 Academy.                                                                                                                                                                                       | Completed 2 Lowell High School K-9 Sweeps; Conducted 7 K-9 Demonstrations.                                                 |
| <b>Randy, German Shepherd</b>                      | Deployments: 4<br>Article Searches: 2<br>Building/Area Searches: 4<br>Narcotics Searches: 4                                                | Sergeant Bergeron and K-9 Randy attained national certifications from the North American Police Working Dog Association and the International Police Working Dog Association. Sergeant Bergeron and K-9 Randy also attended monthly in-service trainings at the Boston K-9 Academy. | Completed 2 Lowell High School K-9 Sweeps; Conducted 7 K-9 Demonstrations; Searches conducted resulted in 2 apprehensions. |



## Motor Unit

The Motor Unit consists of the department's Motorcycle Unit and Northeastern Massachusetts Law Enforcement Council (NEMLEC) Motorcycle Response Unit. In 2024:

- Lowell Police Department Motorcycle Officer Instructors conducted an 80 Hour Police Motorcycle Operator Course in the spring. A total of 12 officers attended the course.
- LPD Motorcycle Officer Instructors conducted an annual recertification testing and training.
- Officers assigned to the unit provided approximately 3 Dignitary Escorts and 47 Funeral Escorts.
- LPD Motorcycle Officers assigned to the NEMLEC Motorcycle Response Unit responded to 46 callouts.
- Officers assigned to the unit assisted with motor vehicle and pedestrian traffic control and crowd management for various events including the Baystate Marathon, Lowell Kinetic Sculpture Race, Lowell Southeast Asian Water Festival weekend, July 4th Fireworks Display and Events, and City of Lights Parade.

Members of the LPD Motorcycle Unit also provided additional and supplemental patrol during the following dates/events:

- St. Patrick's Day
- National Night Out
- Halloween Night
- Regattas
- UMass Lowell Graduation
- City Hall Events  
(Inauguration/Swearing-In Events, etc.)

## Northeastern Massachusetts Law Enforcement Council (NEMLEC)

NEMLEC is a mutual assistance organization that consists of 68 police departments in Middlesex and Essex Counties as well as the Middlesex and Essex County Sheriff's Departments. Each member commits resources to assist other agencies in order to improve law enforcement capabilities and capacities. The LPD currently has 5 sworn officers assigned to Special Weapons and Tactics (SWAT), 1 sworn officer assigned to the NEMLEC Regional Response Team (RRT), 1 sworn officer assigned as a Negotiator, and 1 sworn officer assigned to the Drone Unit. For more information about NEMLEC, please visit <https://www.nemlec.org/>.

## Detention Attendant Section

The Detention Attendant Section processes all offenders who are arrested in Lowell. Detention Attendants are responsible for fingerprinting, photographing, and recording a property inventory of all individuals in LPD custody. In 2024, 2,510 individuals were booked in Lowell. This represents a 14% increase when compared to the number of individuals booked in 2023 (2,199).

## Detail Office

The Detail Office manages personal, vacation, and sick time leave and accrual for all sworn and civilian personnel. Additionally, the Detail staff maintains the schedule, daily patrol, and private detail assignments for all employees. In 2024, LPD officers worked 9,502 private details. The Detail Office also tracks the number of officers on injury leave. As shown in Table 7 below, 23 officers spent a portion of time on 111F (injury leave) in 2024, a 38% decrease from 2023.

| Table 7: Detail Office Statistics (2022-2024) | 2022 | 2023 | 2024 | Frequency Change 2023-2024 | % Change 2023-2024 |
|-----------------------------------------------|------|------|------|----------------------------|--------------------|
| # of Officers on 111F                         | 36   | 37   | 23   | -14                        | -38%               |

## Administrative Services Bureau

Overseen by a Deputy Superintendent, the LPD Administrative Services Bureau is responsible for all administrative services that support the day-to-day operations of the Lowell Police Department. This Bureau also includes the Accreditation Manager, Finance Division, Training and Recruitment Division, Professional Standards Division, and Administrative Services.

## Accreditation

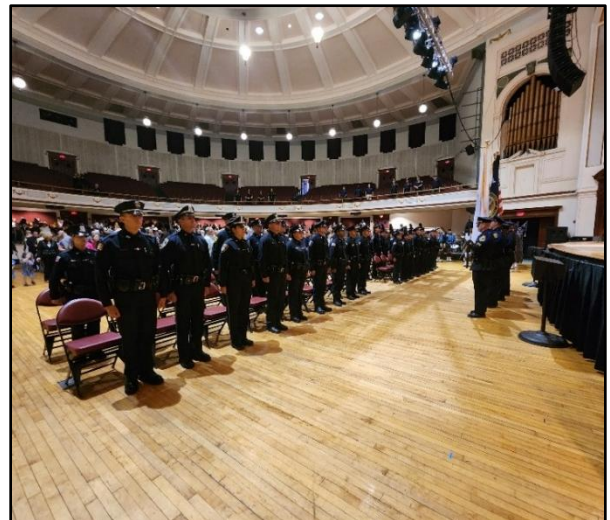
The Accreditation Manager is responsible for ensuring that all department policies are up-to-date and align with state standards. Additionally, the Accreditation Manager collaborates with internal units to ensure that department practices align with Massachusetts Police Accreditation Commission (MPAC) standards. In October 2024, the LPD successfully completed an on-site reaccreditation assessment. As a result of the reassessment, the department has been reaccredited for another three-year period. To learn more about the Massachusetts Police Accreditation Commission and accreditation process, please visit <https://masspoliceaccred.net/>.

## Finance Division

The Finance Division is responsible for handling all day-to-day fiscal responsibilities of the LPD, such as the operating budget, Law Enforcement Trust Fund (LETF), special detail payments, training accounts, and grants. This department also procures equipment and supplies and processes payroll.

## Training and Recruitment Division

The Training and Recruitment Division is responsible for hiring and training new officers as well as providing career development courses for sworn staff members. In 2024, the LPD hosted the 28th annual Lowell Police Academy. During the academy, recruits were provided instruction on various subjects including constitutional law, criminal law, criminal investigations, firearms, and defensive tactics. They also participated in physical training and problem-oriented policing projects. 36 cadets graduated in this year's Academy and went on to join a wide range of police departments in the Commonwealth including: Bedford, Boxborough, Brookline, Chelmsford, Fitchburg, Littleton, Marblehead, Natick, Newton, Revere, Wakefield, and Westford.



In 2024, LPD officers continued to conduct annual in-service training and participate in additional training opportunities. Seven LPD officers completed Crisis Intervention Team (CIT) training in 2024. CIT training allows officers to learn about crisis negotiation and de-escalation, suicide prevention, mood disorders, and addiction. 90 officers also completed Roca Rewire 4 training, which teaches law enforcement officers about brain science as well as the effects of trauma on

the brain and how it impacts behaviors and patterns.

The Lowell Police Department also continued its Cadet Program. The Cadet Program allows for qualified civilians, who are interested in becoming police officers, to receive on the job training. In 2024, Cadet Cherubin Musangu and Cadet Daniel DeJesus completed the program and attended the Lowell Police Academy. Both cadets successfully completed the academy and were appointed to the LPD as full-time law enforcement officers in October. The department also hired two new cadets in 2024. The cadets will be assigned to various units such as Dispatch and Youth Services.

### Professional Standards Division

The Lowell Police Department's Professional Standards Division is responsible for investigating all allegations of misconduct against employees of the LPD. All allegations of employee misconduct are thoroughly investigated through an impartial examination of information in order to protect the employee, the department, and the public. In 2024, 40 investigations were conducted by the Professional Standards Division. Of the 40 complaints against 60<sup>1</sup> officers and/or civilians:

- 11 were unfounded;
- 10 were exonerated;
- 2 were exceptionally cleared;
- 2 were sustained;
- 4 were not sustained;
- 9 were incomplete; and
- 2 were withdrawn.

There were also 195 incidents of use of force reported in 2024, which is a 7.6% decrease from 2023. Use of force reports are filed by LPD Officers that employ lethal force or less lethal force involving a less than lethal force tool during their course of duty. These reports are filed with the Professional Standards Division. Table 8 below outlines the number of use of force reports received between 2022 and 2024.

| <b>Table 8: Internal Affairs<br/>2022-2024</b> | <b>2022</b> | <b>2023</b> | <b>2024</b> | <b>Frequency<br/>Change<br/>2023-2024</b> | <b>% Change<br/>2023-<br/>2024</b> |
|------------------------------------------------|-------------|-------------|-------------|-------------------------------------------|------------------------------------|
| <b>Use of Force</b>                            | 229         | 211         | 195         | -16                                       | -7.6%                              |

---

<sup>1</sup> Total number of officers is 60; however, one or more officers have more than one complaint.

## Public Safety Management Information Systems (MIS)/Facilities

The Public Safety MIS Unit is responsible for maintaining 400 computers, tablets (cruiser and officer assigned), 45 servers, Access Control System as well as cell phones and mobile hot spots for the Police and Fire Departments. In addition, this unit is responsible for the Public Safety Radio Network for Police and Fire, which includes the radio network infrastructure, dispatcher center, mobiles, and portables. In 2024, members of this unit worked on and/or completed the following projects:

- Added two new positions to the unit (Desktop Support Specialist and Application Specialist).
- Continued to support various police and fire locations within the city with their computer and technology needs.
- Continued with upgrades to the Computer Aided Dispatch (CAD)/Records Management System (RMS) for both Police and Fire.
- Added several new applications for use by the Police and Fire Departments.
- Reviewed and submitted numerous Service & Maintenance agreements covering applications in the Police and Fire Departments.
- Installed new data drops with Cat6 cable to replace older data drops in various areas of the police and fire department.
- Upgraded the Milestone Video Recording Server Software.
- Continued to deploy modems to cruisers to allow access to Criminal Justice Information Services (CJIS) and CAD/RMS from the field.
- Migrated the inventory system.
- Started the integration of Single Sign On for cloud-based services.
- Set up and configured computers in the new in-service training room at Police Headquarters.

## Firearms and Licensing

The Firearms and Licensing detective is responsible for issuing temporary and permanent licenses for firearms permits, firearm identification cards (FID), as well as taxi and livery licenses. In 2024, the detective assigned to the Firearms and Licensing Bureau processed 766 new or renewal firearm licenses.<sup>2</sup> The Firearms and Licensing Bureau also processed 8 firearms identification cards (FIDs) in 2024.<sup>3</sup>

---

<sup>2</sup> License to Carry (LTC) allows for the purchase, possession, transportation, and carrying of all large- and non-large-capacity handguns, rifles, shotguns, and feeding devices, as well as ammunition.

<sup>3</sup> Firearms Identification Card (FID) allows for the purchase, possession, and transportation of non-large-capacity rifles, shotguns, and ammunition.

### Police Prosecutor's Office

The Police Prosecutor is responsible for preparing all court documents. The Sergeant attends pre-trial conferences and hearings, issues court notifications and cancellations, and screens all requests for warrants, summonses, and hearings. The Police Prosecutor and officer assigned to the Courts also provide security on an as-needed basis.

In 2024, the Police Prosecutor's Office:

- Issued 3,132 court notifications, a 13.7% increase from 2023;
- Attended 1,020 clerk magistrate hearings, a 41.7% increase from 2023; and
- Participated in 96 juvenile magistrate hearings, a 12.7% decrease from 2023.

### Communications/E-911

The E-911 Communications Center is responsible for answering and dispatching all 911 calls for service for police, fire, emergency medical services, as well as all non-emergency calls for both police and fire departments. In 2024, LPD dispatchers logged 103,495 CAD calls, a 7% increase from 2023. Additionally, dispatchers processed all requests from officers on the streets, including warrant checks, tow requests, and all Registry of Motor Vehicle inquiries.

| Table 9: Computer Aided Dispatch (CAD) 2022-2024 | 2022   | 2023   | 2024    |
|--------------------------------------------------|--------|--------|---------|
| Number of CAD Calls                              | 98,469 | 96,601 | 103,495 |

### Records Division

The Records Division is responsible for handling all incident reports, subpoenas, and accident reports. They collect, organize, input, and maintain all written reports, including arrests, incidents, missing persons, and stolen motor vehicles. The Records Division is also responsible for restraining orders and any other court ordered legal paperwork. In 2024, the Records Division handled approximately 20,186 reports, which is a 5% increase from the number of reports handled in 2023.

### Body-Worn Camera Unit

The Body-Worn Camera (BWC) Unit is responsible for overseeing the department's BWC program, maintaining equipment and software, and assisting with public records requests related to BWCs. In 2024, the BWC Unit managed the implementation of the department's BWC program. Officers utilizing BWCs recorded 81,569 videos in 2024. This included accidental (2,467), test/training (694), and case-related videos/photographs (78,408). The BWC Unit also received 43 public records requests. Of the 43 requests, approximately 42% were completed.

The remaining 58% of requests were not completed due to pending fees (9%), exemptions provided by the Massachusetts Public Records Law (16%), or there were no responsive records for the requests (33%).

## Support Services Bureau

Overseen by a Deputy Superintendent, the LPD Support Services Bureau is responsible for overseeing the investigative services branch of the department. This includes the Criminal Investigations Section, Special Investigations Section, Gang Unit, Evidence, Taskforces, Family Services Unit, Neighborhood Response Unit, and Crime Analysis and Intelligence Unit. The Youth Services Program, School Resource Officers, and Crossing Guards are also part of the Support Services Bureau.

### Criminal Investigations Section

The Criminal Investigations Section is responsible for investigating all serious crimes, such as homicides, kidnappings, armed robberies, and violent assaults. In 2024, members of the Criminal Investigations Section investigated and inputted 498 cases in the LPD's records management system, which is a 4% decrease compared to 2023. Table 10 below outlines the number of investigations by crime.

| <b>Table 10: Criminal Investigation Section<br/>2022 - 2024 Investigations</b> | <b>2022</b> | <b>2023</b> | <b>2024</b> | <b>Frequency Change<br/>2023-2024</b> | <b>% Change<br/>2023-2024</b> |
|--------------------------------------------------------------------------------|-------------|-------------|-------------|---------------------------------------|-------------------------------|
| Homicide                                                                       | 6           | 2           | 5           | 3                                     | 150%                          |
| Assault                                                                        | 119         | 122         | 141         | 19                                    | 16%                           |
| Robbery                                                                        | 41          | 37          | 32          | -5                                    | -14%                          |
| Indecent Assault & Battery                                                     | 24          | 18          | 13          | -5                                    | -28%                          |
| Rape                                                                           | 27          | 36          | 21          | -15                                   | -42%                          |
| Larceny                                                                        | 83          | 55          | 63          | 8                                     | 15%                           |
| Breaking & Entering (Residential and Commercial)                               | 91          | 47          | 42          | -5                                    | -11%                          |
| Threats/Intimidation                                                           | 13          | 6           | 4           | -2                                    | -33%                          |
| Forgery/Counterfeit                                                            | 2           | 3           | 2           | -1                                    | -33%                          |
| Arson                                                                          | 17          | 18          | 8           | -10                                   | -56%                          |
| Home Invasion                                                                  | 5           | 8           | 3           | -5                                    | -63%                          |

|                             |            |            |            |     |      |
|-----------------------------|------------|------------|------------|-----|------|
| <b>Carjacks</b>             | 1          | 2          | 2          | 0   | 0%   |
| <b>Firearms Violations</b>  | 12         | 77         | 49         | -28 | -36% |
| <b>Death Investigations</b> | 90         | 87         | 113        | 26  | 30%  |
| <b>Total</b>                | <b>531</b> | <b>518</b> | <b>498</b> | -20 | -4%  |

### Evidence Section

Members of the Evidence Section are responsible for maintaining the chain of custody of all evidence recovered by the LPD. Throughout the year, the Evidence Section responded to crime scenes to recover evidence and examine latent fingerprints, take photographs, and process any other evidence for it to be submitted to the State Police Lab. 2,619 pieces of evidence were submitted to the Evidence Section in 2024. Additionally:

- 524 pieces of drug evidence were logged, and 411 pieces were sent to the Massachusetts State Police Lab.
- 152 pieces of ballistic evidence were logged, and 109 pieces were sent to the Massachusetts State Police Lab.
- 105 pieces of evidence (non-drug or firearm) were sent to the Massachusetts State Police Lab.

### Gang Unit

The Gang Unit is responsible for monitoring gang activity in the city. Officers in this unit also assist patrol by filling routes when sectors have limited officers available, serving search warrants, and assisting in large-scale investigations.

In 2024, LPD Gang Unit Officers continued to utilize Shannon CSI grant funding to saturate known gang hot spot locations with additional patrols in an effort to minimize gang and youth violence in the city. While conducting patrols, members of the Gang Unit made 26 arrests.

### Special Investigations Section

The Special Investigations Section is responsible for enforcement of all narcotics, gaming, and vice-related crimes within the City of Lowell. In 2024, the Special Investigations Section made 170 arrests.

### Additional Highlights from 2024:

- On January 24th, detectives assigned to the Special Investigations Section (SIS) served a search warrant in the Back Central neighborhood, which resulted in the seizure of fentanyl, cocaine, and cash. An adult male was charged with drug trafficking and other charges as a result.

- On February 5th, SIS detectives served a search warrant in the Centralville neighborhood, which resulted in the seizure of fentanyl, cocaine, firearms, ammunition, and over \$66,000 in cash. An adult male was arrested in connection with the investigation and charged with drug trafficking, drug distribution, conspiracy to violate controlled substance laws, firearms charges, and multiple arrest warrants.
- On August 22nd, LPD Special Investigations Section (SIS) Detectives, with the assistance of the NEMLEC SWAT Team, executed a search warrant in the Acre neighborhood that resulted in the seizure of fentanyl, crack cocaine, methamphetamine pills, two firearms, a ballistic vest, digital scales, sandwich bags, and \$59,509 in cash. An adult male was arrested in connection with the investigation and charged with drug trafficking, illegal possession of narcotics, and firearms charges.
- On October 19th, members of the LPD Special Investigations Section (SIS) and Massachusetts State Police Special Investigations Unit conducted an investigation in the Highlands neighborhood. During the investigation, an adult male was found to be in possession of 158 grams of fentanyl and 15 grams of crack cocaine. The adult male was arrested and charged with Trafficking Fentanyl over 100 grams and Possession of a Class B substance with intent to distribute.
- Throughout the late summer and fall of 2024, members of the Special Investigations Section conducted sweeps for drugs and warrants in the South Common area. These sweeps resulted in over 60 arrests. Members of SIS also seized numerous narcotics and drug paraphernalia during the sweeps.

## Taskforces

The Lowell Police Department works with its local, state, and federal law enforcement partners in an ongoing effort to address those individuals and organizations responsible for serious crimes in the City of Lowell. The LPD assigns officers to various task forces with these partners on both a short- and long-term basis.

In 2024, FBI Taskforce members continued to address terrorism threats through the FBI Joint Terrorism Task Force. In 2024, a second phase of an investigation led to the indictments of six additional members of the Asian Boyz Gang as well as the seizure of one Glock Firearm, 12.06 kilograms of methamphetamine, over 500 grams of cocaine, 846 grams of fentanyl and 50 grams of MDMA. Another investigation that concluded in October of 2024 resulted in two arrests as well as the seizure of cocaine, fentanyl, methamphetamine, and four firearms. Additional investigations throughout the year have resulted in the seizure of two firearms and several ounces of cocaine.

The DEA New England Field Division Cross Border Initiative (CBI) Task Force 4 (TF4) conducted

several investigations throughout 2024. As a result of these investigations, 55 individuals were arrested. Additionally, the CBI Task Force seized 87,304 grams of cocaine, 500 grams of fentanyl powder, 1,500 grams of cocaine/fentanyl, 40,000 fake fentanyl pills, 4 handguns, 13,000 Adderall/methamphetamine pills, 5 pounds of psilocybin and LSD tabs, 30,000 fake M/30 fentanyl pills, 7,267 grams of crystal methamphetamine, 8,500 grams of ketamine, 5,000 grams of MDMA, and 2 pill press machines. Two motor vehicles and over \$950,000 were also seized during investigations in 2024.

The DEA New England Field Division Boston Financial Investigations Group (FIG) seized over \$1.6M during their investigations in 2024. Additionally, members of this task force seized 10 kilograms of cocaine, 10 kilograms of butane hashish oil, and 50 pounds of crystal methamphetamine.

### Family Services Unit

The Family Services Unit is responsible for investigating child abuse cases, crimes against the elderly, missing and runaway youth, domestic violence cases and sexual assaults. Members of this unit also work closely with Alternative House and other organizations to provide support and assistance to victims of domestic violence and their families. For information about resources available to victims of domestic violence, please visit <https://lowellpolice.org/family-services/>.

### Neighborhood Response Unit

The Neighborhood Response Unit (NRU) serves as the primary liaison to neighborhood and community groups as well as businesses and nonprofits. In 2024, members of the Neighborhood Response Unit:

- Addressed 780 neighborhood issues.
- Assisted Patrol 1,839 times.
- Conducted follow-up investigations on numerous retail larceny/shoplifting incidents resulting in charges on 217 individuals.
- Conducted follow-up investigations on numerous B&E Motor Vehicle incidents resulting in criminal charges on 30 individuals.
- Investigated the possession/sale of stolen property at Clemente Park resulting in the seizure of over \$10,000 in stolen property and criminal charges on 29 individuals.
- Assisted in the cleanup of the South Common Park.

| Table 11: Neighborhood Response Unit Statistics |       |
|-------------------------------------------------|-------|
| Arrests                                         | 514   |
| Criminal Summonses                              | 115   |
| Citations Issued                                | 1,291 |
| Parking Tickets Issued                          | 1,387 |
| Proactive Policing                              | 3,119 |

The NRU also has an officer who patrols the properties owned by the Lowell Housing Authority (LHA) and responds to all emergency and non-emergency calls. In 2024, this officer:

- Assisted LHA Management by addressing the illegal live-in problem within the housing units and documenting any issues occurring on the properties.
- Increased enforcement efforts in the South Common area in order to address illegal activities occurring on LHA property by non-residents.
- Continued to provide information and reports to LHA Management
- Attended community events and interacted with families living in the area.

Additionally, the Lowell Police Department precinct at 145 Gorham Street Lowell, MA continues to be operational. This precinct allows the department to increase visibility in the area. To learn more about the precinct on Gorham Street, please visit <https://lowellpolice.org/lowell-police-department-to-open-new-precinct-in-partnership-with-lowell-housing-authority/>.

### Crime Analysis and Intelligence Unit

The Crime Analysis and Intelligence Unit (CAIU) is responsible for collecting, tracking, and analyzing all crime data from the City of Lowell. They use data to identify crime trends, locate hot spots, and uncover the underlying drivers of crime in the city. They also create intelligence bulletins on topics such as gangs, domestic violence, and officer safety information, which are disseminated throughout the department. In 2024, the Crime Analysis and Intelligence Unit also:

- Provided intelligence for on-going investigations/criminal apprehension.
- Joined the New England Organized Retail Crime Association.
- Participated in a retail crime task force hosted by the Middlesex District Attorney's Office.
- Provided data for grants and quarterly reports.
- Provided data and information for City Council motions.
- Attended the Massachusetts Association of Crime Analysts conference.

## Youth Services Program

The Lowell Police Youth Services Program seeks to create opportunities for all city youth to participate in free after school activities, athletics, and other ventures that emphasize health and wellness, while also experiencing positive interactions with police officers. Below are highlights from the LPD Youth Services Program in 2024.

- Partnered with Lowell Public Schools to host an introduction to wrestling clinic for Lowell Public School students.
- Partnered with Lowell Public Schools, UMass Lowell and Afro-American Community Collaborative to host a basketball clinic for students in grades 5-8.
- Collaborated with the Officer Sean A. Collier Memorial Fund to host an Easter coloring contest for over 300 elementary school students in Lowell. Each winner won a candy basket. The Officer Sean A. Collier Memorial Fund also donated approximately \$4,000 worth of Market Basket gift cards, which were given to families in need.
- Partnered with Lowell Public Schools, Lowell Recreation, UMass Lowell, and the Massachusetts National Guard to host a Spring Jamboree for students in grades 5-8.
- Collaborated with the Police Activities League of Massachusetts (PAL), Massachusetts State Police, Lowell Public Schools, and Boys and Girls Club of Greater Lowell to host a six-week baseball clinic for students in grades 5-8.
- Over 300 Lowell residents between the ages of 10 and 18 participated in the boxing program in 2024.
- Collaborated with the Police Activities League of Massachusetts to bring 43 youth to TreeTop Adventures in Canton, MA.
- Taught an Intro to Boxing class at local schools including Lowell High School, the Career Academy, James F. Sullivan Middle School, and the Dr. An Wang Middle School.
- Partnered with Strongwater Farm in Tewksbury, MA to offer a horseback riding program to over 65 youth in the summer.
- Partnered with the Officer Sean A. Collier Memorial Fund, Department of Conservation and Recreation, and Massachusetts State Police to host a Learn to Swim Program at the North Common pool. 68 youth ages 6-16 participated in the LPD's Learn to Swim Program.
- Partnered with the Police Activities League of Massachusetts (PAL) and Massachusetts State Police to send 80 Lowell youth to a Boston Red Sox game in July.
- Partnered with the Police Activities League of Massachusetts to bring approximately 30 youth to Corey's Kids Christmas located in Boston.
- Collaborated with Lowell Recreation, Merrimack Valley Flag Football League, Afro-American Community Collaborative, and the Officer Sean A. Collier Memorial Fund to host a flag football clinic for middle school students in August as well as a flag football

neighborhood challenge league in October.

- Hosted Friday basketball open gym nights at the Holy Trinity Polish Church in the winter.



## School Resource Officers (SROs)

LPD School Resource Officers work in Lowell Public Schools to ensure the safety of students. The SROs also run the LPD's Student Police Academy during the summer. This program focuses on gang awareness and prevention, bullying prevention, dangers of drugs and alcohol, internet safety, and CPR and first aid. In 2024, over 200 youth completed the LPD's 26th Student Police Academy.

## Advisory Bodies

### Citizen Advisory Committee

The mission of the Citizen Advisory Committee is to enhance the police department's ability to respond to the needs of the community. Members of the Citizen Advisory Committee are responsible for assisting in community outreach efforts, promoting public awareness of the City's police services and soliciting public input regarding these services, providing community feedback, and reviewing and making recommendations concerning other matters that may be referred to the Committee. To learn more about the Citizen Advisory Committee, please visit [www.lowellpolice.org/citizens-advisory-committee/](http://www.lowellpolice.org/citizens-advisory-committee/).

## Community Policing Initiatives

### Light It Up Blue and Autism Awareness Event

The Lowell Police Department recognized World Autism Awareness Day by participating in the Light It Up Blue campaign on Tuesday, April 2nd. Officers participating in the campaign pulled over to the side of the road and activated the lights in their cruisers for 60 seconds. The Lowell Police Department also hosted an Autism Awareness and Acceptance event at the Lowell Senior Center.



### Citizens Police Academy

The Lowell Police Department hosted a Citizens Police Academy in the spring of 2024 for Lowell residents ages 18+. Participants attending the academy learned about a variety of topics including the history of the Lowell Police Department, traffic enforcement, criminal investigations, internal affairs, and the Youth Services Program. The Citizens Police Academy is an excellent opportunity for residents to learn more about their local law enforcement department. It also allows the LPD to increase transparency and build trust with members of the community. To learn more about the LPD Citizens Police Academy, please visit <https://lowellpolice.org/citizens-police-academy/>.



### National Night Out

National Night Out was held on Tuesday, August 6th at the North Common Amphitheater and Charles W. Morey Elementary School. The Lowell Police Department set up informational tables at both locations, which were staffed by sworn and civilian staff members. Officers also participated in games with community members and distributed food. The department would like to thank all of its community partners for another successful National Night Out!



## Youth Outreach Event

On September 18th, the LPD hosted its fourth annual Youth Outreach Event. Youth and their families were invited to JFK Plaza to play carnival games, video games, and explore law enforcement vehicles. This event was an excellent opportunity for youth to meet local law enforcement officers and ask questions. The department would like to thank the Massachusetts State Police, NEMLEC, Middlesex Sheriff's Office, UMass Lowell Police, and Lowell National Parks Law Enforcement Rangers for participating in the event. The Lowell Police Department would also like to thank the Executive Office of Public Safety and Security and DCU as well as the Lowell Police Superior Officers Association and Lowell Police Association for their contributions to the event.



## Food Drive

In November 2024, the LPD collected non-perishable food items as part of a food drive to benefit the Merrimack Valley Food Bank (MVFB). The department was able to collect enough food to fill two cruisers and delivered the food to the food pantry before the Thanksgiving holiday. The department would like to thank everyone who donated food to the food drive.

## Toy Drive

The Lowell Police Department collected new, unwrapped toys during the 2024 holiday season for its 10th annual toy drive. Toys collected were distributed to youth in need by Lowell Public School social workers.



## Target Heroes and Helpers Program

The LPD, through the Greater Lowell Community Foundation, received \$2,500 in grant funding from the 2024 Target Heroes and Helpers Program as well as a \$7,500 donation from the Police Activities League (PAL) of Massachusetts. Funding from the Heroes and Helpers grant program and PAL of Massachusetts was utilized to take 100 Lowell youth shopping at the Target located in Lowell. Lowell Police Department Officers as well as members from the Massachusetts State Police, Lowell Fire Department, and Middlesex District Attorney's Office volunteered to assist youth with their holiday shopping.



## Lowell Police Department Awards

The LPD hosted its annual award ceremony on November 4th at the Lowell Memorial Auditorium. The following officers received an award during the event:

### Life Saving Award

*Sergeant David Kew*  
*Officer Christine Larocque*  
*Officer Raul Alvarez*  
*Officer Jake Merrill*  
*Officer Emily Ratte*

*Dispatcher Lori Neville*  
*Officer Brandon Calavritinos*  
*Officer Adam DeAngelis*  
*Sergeant Tracy Kelly*  
*Officer Shane Goyette*

### Commendation

*Officer Derik Bettencourt*  
*Officer David Poitras*  
*Officer Dreyson DeMello*  
*Officer Shane Goyette (2)*  
*Officer Kevin Griffin*

*Officer Danny Perrin, Jr.*  
*Officer Matthew Trani*  
*Sergeant David Quirbach*  
*Officer Erica Torres*

#### **Citation**

*Officer Anne Szablak*  
*Officer Richy Chum*  
*Officer Brady Finn (2)*  
*Dispatcher Christopher LeMay*  
*Officer Soben Buth*  
*Officer David Lavoie (2)*  
*Sergeant Francisco Maldonado*  
*Officer Shane Goyette*  
*Officer Stephen Hunter*  
*Sergeant Jose Ramirez*  
*Officer Robert Joyce (2)*  
*Officer Paul Paradise (2)*  
*Officer Tong Phay (2)*  
*Officer Ronald Reid*  
*Lieutenant Steven Coyle*

*Sergeant Jason Burd*  
*Detective Connor Elmore*  
*Detective Thomas Feehan*  
*Detective Raymond Jean, Jr.*  
*Detective Matthew Krug*  
*Detective Ryan Ostler*  
*Captain Daniel Desmarais*  
*Lieutenant Dawn Beauchesne*  
*Officer Derik Bettencourt*  
*Officer Andres Bolivar*  
*Officer Daniel Kingan*  
*Crime Analyst Supervisor Meghan Ferreira*  
*Crime Analyst Madeline Nobrega*  
*Crime Analyst Brandy Rowbotham*

#### **Exceptional Service Bar**

*Lieutenant William Florence*  
*Detective Carlos Mercado*

*Digital Evidence Specialist Haley Morris*

#### **Distinguished Unit Action Award**

*Sergeant Michael Bouvier*  
*Officer Matthew Cassella*  
*Officer Alec Golner*

*Officer Danny Perrin, Jr.*  
*Officer Johnny Sann*  
*Officer Matthew Trani*

#### **Exceptional Unit Action Award**

*Lieutenant Steven Coyle*  
*Detective Connor Elmore*

*Sergeant Jason Burd*  
*Detective Thomas Feehan*

*Detective Raymond Jean, Jr.*  
*Detective Matthew Krug*

*Detective Ryan Ostler*

**Citizen Citation**

*George Coulouras*

*Daniel Martin*

## Lowell Police Department Personnel Changes

Twelve individuals were appointed to the Lowell Police Department in 2024. Congratulations to the following officers:

*Jose Arroyo*  
*Kevin DeCarvalho*  
*Daniel DeJesus*  
*Christopher DeRosa*  
*David Dougal*  
*Elizabeth Hernandez*

*Jimmy Hor*  
*Parker Morrow*  
*Cherubin Musangu*  
*Conner Robertson*  
*Kimberly Torres*  
*Antony Yan*

Five officers received a promotion in 2024. Congratulations to the following officers:

*Connor Elmore*  
*William Florence*  
*Nicholas Laganas*  
*Aidan O'Donnell,*  
*Justin Velez*

Eleven officers retired from the Lowell Police Department in 2024. Congratulations to the following officers:

*Douglas Boyle*  
*Richard Desilets*  
*David Frechette*  
*David Geoffroy*  
*Jeffrey Halloran*  
*Thomas Lafferty*

*Jason Levasseur*  
*Charles Manousos*  
*John Sheehan*  
*Michael Smith*  
*Paul Thomas*

## Dedication

The 2024 Annual Report is dedicated to those officers who paid the ultimate sacrifice while serving and protecting the citizens of Lowell.

Patrick F. Leavitt

12/18/1941



George F. Pearsall

4/24/1957



John J. Winn

5/3/1971



Christos G. Rouses

11/17/1978



## Contact Information



Lowell Police Department  
50 Arcand Drive Lowell, MA 01852  
<https://lowellpolice.org/>

**Emergency Line: 911**

**Non-emergency Line: 978-937-3200**



@LowellMAPD



@LowellPD



@LowellMAPolice